

WARRANTY



Elbtal Plastics GmbH & Co. KG (ELBTAL) warrants that the ELBE Pool Surface reinforced membrane delivered by us is a swimming pool membrane for which we guarantee the watertightness from the date of purchase under normal wear, exposure and usage for a period of

**15
YEARS**

The installation must be performed by a certified installer who has participated in and successfully completed the Certification Training Program organized by **Elbtal Plastics GmbH & Co. KG**. If not, the installer shall be certified competent in installing PVC membranes for pool applications.

The installer has to make sure that the membrane is being installed according to the Installation manual of **Elbtal Plastics GmbH & Co. KG** in a suitable shell without defective foundations and mechanical breakdowns. The shell must be disinfected and be free of rough spots (rust, gravel or any type of abrasive surfaces) to which the membrane will come in contact.

Once the membrane has been installed the water should be balanced to the recommended levels immediately according to the care instructions of **Elbtal Plastics GmbH & Co. KG** (available at www.ELBEpools.com) It is up to the pool owner to ensure that the water is properly balanced at all times. Our warranty does not cover damage to the membrane caused by the non respect of our care instructions which can and will cause severe damage to the material.

A membrane failure must be reported in writing within thirty (30) days after it appeared. Proof of purchase and original label must be presented with any claim.

Elbtal Plastics GmbH & Co. KG reserves the right to replace or repair the damaged areas in the membrane covered by this warranty. The period of the warranty shall not be extended due to replacement and/or subsequent repair work.

Elbtal Plastics GmbH & Co. KG warranty does not apply to defects in fading, discoloration, staining or changes in physical characteristics, tears, punctures, damage caused by undue abuse, excessive strain, improper installation procedures, improper storage, improper chemical balance, or force majeure such as ice damage or failure caused by exceptional temperature extremes. Decorative color trim printings used on the membrane are excluded from our warranty coverage. We disclaim any liability for the cost of membrane removal and reinstallation or water and chemical replacement. We expressly renounce and disclaim for consequential damages to property of purchaser or any other person. In addition, **Elbtal Plastics GmbH & Co. KG** will not assume any liability if the pool installation violates local building codes.



Installation manual and care instructions are available at www.ELBEpools.com

Coswig, 08. July 2016